

Wazuh Hub Beta Services Terms

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These Wazuh Hub Beta Services Terms (the “Beta Terms”) apply to each Wazuh Hub product or service that Wazuh identifies or makes available as “Beta,” whether Customer receives access under a Sales Order or otherwise. These Beta Terms supplement and incorporate the Wazuh Hub Account Terms of Use (the “Hub Terms”). By accessing or using a Beta Service, or by entering into a Sales Order that includes a Beta Service, Customer agrees to these Beta Terms. These Beta Terms, the Hub Terms and any applicable Sales Order collectively constitute the “Agreement” with respect to the applicable Beta Service. Non-Beta products and services remain governed by their own applicable Wazuh terms.

1. Definitions and application

1.1. Capitalized terms. Capitalized terms not defined in these Beta Terms have the meaning given in the Hub Terms, applicable Sales Order or Documentation. Cognate terms shall be construed to have the same meaning.

“**Beta Service**” means any Wazuh Hub product, service, plan or feature identified or made available by Wazuh as “Beta,” including, where applicable, Wazuh Umbra, Wazuh Argus and Wazuh Mobius, whether access is granted under a Sales Order or otherwise.

“**Effective Date**” means the date on which Wazuh first enables Customer’s access to the applicable Beta Service, unless an applicable Sales Order expressly specifies a later activation date for that Beta Service. The Effective Date of a Beta Service may precede the Start Date of another product or service included in the same Sales Order.

“**Expiration Date**” means, for a Beta Service granted under a Sales Order, the end date expressly specified for that Beta Service or, if no separate end date is specified, the End Date of the applicable Sales Order.

“**Free Tier**” means the no-charge tier of Umbra or Argus made available subject to the functionality, usage, User and other limits described in the Documentation.

“**Mobius Credits**” means Mobius usage credits purchased under a Sales Order or otherwise granted by Wazuh, whether under a Sales Order or on a promotional or other no-charge basis.

“**Pro Tier**” means the expanded tier of Umbra or Argus, whether made available under a Sales Order or otherwise, including on a paid, discounted, promotional or other no-charge basis.

“**Qualifying PO**” means a purchase order issued by Customer that explicitly references the applicable Sales Order number and includes the information reasonably necessary for Wazuh to process the Order.

“**Sales Order**” or “**Order**” means an ordering document authorized by Wazuh and entered into between Wazuh and Customer that identifies one or more Wazuh products, services or entitlements, including, where applicable, a Beta Service.

“**Subscription Term**” means the period beginning on the Effective Date and continuing: (i) for access granted under a Sales Order, until the applicable Expiration Date; or (ii) for access granted outside a Sales Order, until Wazuh withdraws or terminates that access in accordance with these Beta Terms.

1.2. Order of precedence. For a Beta Service, the order of precedence is: (1) special terms in the applicable Sales Order, (2) these Beta Terms, (3) the Hub Terms, and (4) the applicable Documentation. A Customer purchase order or other unilateral document does not modify the Agreement unless Wazuh expressly agrees in writing.

2. Access and beta status

2.1. Right to use. Subject to the Agreement, Wazuh grants Customer and its Users a limited, non-exclusive, revocable, non-transferable and non-sublicensable right to access and use the Beta Services made available to Customer during the applicable Subscription Term, solely for Customer’s internal business purposes and in accordance with the Documentation.

2.2. Beta status. Beta Services may be made available in live environments but remain under active development. Features, functionality, interfaces, limits, documentation and technical requirements may be changed, added or removed during the beta period and may differ from any generally available version ultimately released. Wazuh does not guarantee that any Beta Service or feature will become generally available, remain available, or continue to be offered in its current form.

2.3. No dependency on other Wazuh purchases. A Beta Service may be made available independently or together with another Wazuh product or service. Customer’s purchase or renewal of any other Wazuh product or service is not contingent upon the continued availability, feature set or future commercial release of a Beta Service, unless a Sales Order expressly states otherwise.

3. Sales Orders, no-charge access and Mobius Credits

3.1. Sales Orders. A Sales Order is accepted, and becomes binding, upon (i) execution by an authorized representative of Customer, or (ii) Wazuh’s receipt of a Qualifying PO, if the Sales Order permits acceptance by purchase order, whichever occurs first. Upon acceptance, Customer accepts the Beta Services, Subscription Term, usage limits, any stated prices or credits, and any special terms set forth in or expressly incorporated into the Sales Order.

3.2. Fees. Customer shall pay any fees for Beta Services or Mobius Credits stated in a Sales Order in accordance with the payment terms set forth therein. Except as expressly stated in the Sales Order, fees are exclusive of applicable taxes and are non-cancellable and non-refundable.

3.3. No-charge access and discounts. The Free Tier is made available at no charge and is subject to the applicable limits described in the Documentation. A Pro Tier may be made available at its stated price, at a partial or one hundred percent (100%) discount under a Sales Order, or otherwise granted by Wazuh at no charge. A Pro Tier does not become a Free Tier solely because it is provided at a discount or at no charge. Any displayed list price reflects the stated commercial or reference value of the applicable Pro Tier and does not constitute an amount paid by Customer.

3.4. Mobius Credits. Mobius Credits are limited usage entitlements only and do not constitute cash or stored monetary value. Mobius Credits may not be sold, assigned or transferred between Accounts or Organizations, or redeemed for cash. Any amounts paid for Mobius Credits are non-refundable, except as expressly stated in the applicable Sales Order or required by applicable law. Mobius Credits purchased or granted under a Sales Order expire on the applicable Expiration Date unless the Sales Order expressly states otherwise. Promotional or other no-charge Mobius Credits granted outside a Sales Order expire on the date specified by Wazuh when granted or displayed in the Wazuh Hub. If no expiration date is specified, Wazuh may withdraw such no-charge Mobius Credits at any time. Unused, withdrawn or expired Mobius Credits do not give rise to any refund, service credit or other compensation.

3.5. Usage and metering. Mobius Credits are consumed in accordance with the usage rates and metering rules stated in the applicable Sales Order or displayed in the Wazuh Hub or Documentation. Customer may monitor its available balance through the Wazuh Hub. Wazuh's usage records will control in the absence of manifest error. Changes to usage rates or metering rules apply prospectively and do not affect usage incurred before the applicable change takes effect.

3.6. No automatic overage billing during beta. During the beta period, Wazuh will not charge Customer for Mobius usage beyond its available Mobius Credits unless Customer affirmatively accepts a separately offered paid service or other commercial arrangement.

4. Term, discontinuation and end of Beta access

4.1. Subscription Term. Each Beta Service begins on the Effective Date and continues for the applicable Subscription Term, unless earlier suspended, withdrawn or terminated in accordance with the Agreement.

4.2. Independent activation. Unless the applicable Sales Order expressly states otherwise, where a Sales Order includes a Beta Service together with a subscription or renewal commencing at a later date, Wazuh may activate the Beta Service upon acceptance of the Sales Order. Such early activation applies solely to the Beta Service and does not affect the start date, term, fees or renewal date of the subscription or renewal. The Beta Service expires on the applicable Expiration Date.

4.3. No automatic renewal or continued access. Beta Services do not automatically renew. Access granted under a Sales Order ends on the applicable Expiration Date unless Wazuh grants

continued access under a new Sales Order or otherwise. Access granted outside a Sales Order continues only while Wazuh makes it available and may be withdrawn in accordance with these Beta Terms. Customer will not be charged for continued or replacement access without affirmatively accepting the applicable commercial arrangement. Notwithstanding the foregoing, Customer may continue using a then-available Free Tier as provided in Section 4.5.

4.4. Modification, suspension or discontinuation. Because Beta Services remain under active development, Wazuh may modify, replace, suspend or discontinue a Beta Service or particular functionality at any time, including before the Expiration Date. Wazuh will use commercially reasonable efforts to provide advance notice of a material discontinuation where practicable. Wazuh may act immediately where reasonably necessary for security, legal, regulatory, technical, third-party dependency, misuse or abuse-related reasons. Except as expressly stated in an applicable Sales Order or required by applicable law, Customer is not entitled to any refund, service credit, fee reduction or other compensation as a result of such modification, replacement, suspension or discontinuation. Any such action affects only the applicable Beta Service and does not entitle Customer to terminate or modify any separate Wazuh product or service.

4.5. End of Pro Tier access. Upon expiration or withdrawal of Customer's Pro Tier entitlement for Umbra or Argus, the applicable workspace will revert to the then-current Free Tier, if available. Continued use of the Free Tier remains subject to these Beta Terms, the Hub Terms and the functionality, usage, User, storage, retention and other limits applicable to the Free Tier. Reversion to the Free Tier does not, by itself, constitute deprovisioning. Upon expiration or withdrawal of Customer's Mobius entitlement, any remaining Mobius Credits expire and Mobius will not perform additional metered work unless Customer has another valid entitlement or affirmatively activates another available offering. No charge will be imposed solely as a result of the expiration or withdrawal of a Pro Tier entitlement, Beta Service or Mobius Credits.

4.6. General availability. Wazuh may end the beta status of a Beta Service at any time. If Wazuh offers a generally available version, Wazuh may continue the Beta Service for the remainder of the Subscription Term, make a migration or replacement option available, offer the generally available service under separate terms, or discontinue the Beta Service in accordance with Section 4.4. Nothing in the Agreement obligates Wazuh to offer a generally available version, preserve any particular feature set or provide any future pricing. A Beta Service will not automatically convert into a paid generally available service, and Customer will not be charged for a generally available service without Customer's affirmative acceptance of the applicable commercial arrangement and terms.

4.7. Hub Account and other Services. Expiration, suspension or discontinuation of a Beta Service does not, by itself, close Customer's Account or Organization or terminate another Service. Account and Organization use following the end of a Beta Service remains governed by the Hub Terms.

5. Service-specific conditions

5.1. Umbra. Umbra, whether made available under the Free Tier or Pro Tier, is subject to the monitored-domain, User and other limits applicable to Customer's tier, as stated in the Sales Order or Documentation. Customer may monitor only domains, identities and other targets that it owns, controls or is otherwise lawfully authorized to monitor. Umbra may obtain exposure information from Third-Party Data sources and combine that information with Customer-configured monitoring information and AI-enabled analysis. Third-Party Data does not become Customer Data solely because it is made available through Umbra. Wazuh does not warrant that third-party exposure data is complete, current, exhaustive, error-free or continuously available. Customer may use exposure and credential information only for legitimate cybersecurity, fraud prevention, credential remediation, incident investigation or related protective purposes and is responsible for determining the appropriate response to any finding.

5.2. Argus. Argus, whether made available under the Free Tier or Pro Tier, provides security posture assessments and remediation guidance based on cloud resources, configuration information and related metadata made accessible to the Service. Each tier is subject to the functionality, usage and other limits stated in the Sales Order or Documentation. Customer authorizes Argus to access the cloud accounts and resources that Customer connects to the Service and is responsible for the scope and configuration of the permissions it grants. Argus is designed to perform its assessment using read-only access as described in the Documentation. Findings, scores, framework mappings and recommendations do not constitute a certification of security or regulatory compliance and do not guarantee that Customer's environment is secure or compliant.

5.3. AI-enabled features. A Beta Service may use artificial intelligence or machine-learning functionality, including authorized third-party AI infrastructure or service providers, to process Customer Data, Third-Party Data or other Service information and generate classifications, findings, investigations, summaries, analyses, reports, recommendations or other outputs. Customer Personal Data processed on Customer's behalf remains subject to the Hub Terms and applicable Data Protection Agreement. AI-generated outputs may contain inaccuracies, omissions or unexpected results and should be reviewed by appropriately qualified personnel before being relied upon for material security, operational or compliance decisions.

5.4. Mobius response functionality. Where Customer enables Mobius response functionality, including automatic actions, Customer authorizes Mobius to perform the actions permitted by Customer's configuration. Customer is responsible for the environments and targets on which response is enabled, the rules, severity thresholds, commands, approvals and automation settings it selects, and for ensuring that it is authorized to execute those actions. Wazuh does not warrant that a response action will achieve the intended result or avoid operational disruption.

6. Support, warranties and beta disclaimer

6.1. No service level commitment. Beta Services are not subject to any service level agreement, service credit, guaranteed availability commitment, or committed support response or resolution time applicable to Wazuh's generally available products. Wazuh may provide technical assistance for Beta Services on a commercially reasonable efforts basis, including any support channel expressly described in the applicable Sales Order or Documentation.

6.2. Disclaimer. Beta Services are provided "as is" and "as available," to the maximum extent permitted by applicable law. Except as expressly stated in the Agreement, Wazuh disclaims all express, implied and statutory warranties, including warranties of merchantability, fitness for a particular purpose, title, non-infringement, quality and accuracy. Wazuh does not warrant that a Beta Service will be uninterrupted, error-free or secure, or that any finding, alert, classification, recommendation or other output will be complete or accurate.

6.3. Security outcomes. Beta Services are designed to assist Customer's security operations and do not replace Customer's own security controls, professional judgment, testing, monitoring or compliance responsibilities. No Beta Service guarantees the detection, prevention or remediation of all threats, vulnerabilities, credential exposures, misconfigurations or security incidents.

7. Indemnification and limitation of liability

7.1. No indemnification. Except as expressly stated in a Sales Order, Wazuh has no obligation to defend or indemnify Customer with respect to a Beta Service, and no indemnification obligation applicable to any other Wazuh product or service extends to a Beta Service.

7.2. Exclusion of indirect damages. To the maximum extent permitted by applicable law, neither party will be liable for lost profits or revenues or for indirect, special, incidental, consequential, exemplary, cover or punitive damages arising out of or related to a Beta Service or these Beta Terms, regardless of the theory of liability and whether or not the party was advised of the possibility of such damages.

7.3. Liability cap. To the maximum extent permitted by applicable law, Wazuh's aggregate, cumulative liability arising out of or related to a Beta Service or these Beta Terms will not exceed the total fees paid by Customer for the affected Beta Service or related Mobius Credits during the twelve (12) months preceding the event giving rise to liability, whether under a Sales Order or otherwise. If no fees were paid for the affected Beta Service or related Mobius Credits, Wazuh's aggregate liability for that Beta Service will be zero. Nothing in this Section limits Customer's obligations or liability under the Agreement. The foregoing limitations do not apply to liabilities that cannot lawfully be limited or excluded.

7.4. Allocation of risk. The warranty disclaimers, exclusions of damages and limitations of liability in the Agreement allocate the risks between the parties and are an essential basis of Wazuh's decision to make Beta Services available, including where a Beta Service is provided at no charge.

8. Other terms

8.1. Hub Terms. Except as expressly modified by these Beta Terms or any applicable Sales Order, the Hub Terms remain in full force and govern Customer's Account, Organization, Customer Data, acceptable use, intellectual property, confidentiality, privacy and data protection, notices, governing law, disputes and other generally applicable matters relating to the Wazuh Hub and Beta Services.

8.2. Non-Beta Wazuh products. If a Sales Order also includes a non-Beta Wazuh product or service, that product or service remains governed by its own applicable Wazuh terms. These Beta Terms do not amend or replace those separate terms except to the extent a conflict specifically concerns a Beta Service.

8.3. Entire agreement for Beta Services. With respect to the Beta Services, these Beta Terms, the Hub Terms and any applicable Sales Order, together with the Documentation and Data Protection Agreement incorporated by reference under the Hub Terms, constitute the complete agreement between the parties and supersede prior or contemporaneous understandings relating to the same subject matter. Electronic signatures and counterparts will be treated as originals.

8.4. Updates to these Beta Terms. Wazuh may update these Beta Terms from time to time by posting a revised version and effective date. For material changes, Wazuh will use reasonable efforts to provide advance notice through the Wazuh Hub or by email. For Beta Services provided outside a Sales Order, changes apply prospectively and Customer's continued use after the effective date constitutes acceptance of the updated Beta Terms. For a Beta Service provided under a Sales Order, the version in effect when the Sales Order is accepted will apply during the applicable Subscription Term unless Customer affirmatively accepts the updated version or the Sales Order expressly provides otherwise.

8.5. Survival. Sections concerning Beta disclaimers, Service-specific responsibilities, indemnification, limitation of liability and the provisions that by their nature should survive will remain in effect after expiration or termination of the applicable Beta Service.