

Woop relies on Wazuh to protect its customers and systems cost-effectively



Woop is a French startup that offers a SAAS platform for orchestrating deliveries to boost customer experience and operational efficiency of some retail leaders such as Auchan, Leroy Merlin, Carter-cash, Électro Dépôt, and many more. They have launched a technological platform that identifies and optimizes all existing delivery solutions in order to bring brands closer to their customers.

Over a year ago, the Woop team was looking for an open source cybersecurity solution that provided them with the tools to keep their systems, customers, and users secure. After a series of tests with our platform, they decided to deploy Wazuh on their systems and devices.

The challenge

Woop works with sensitive data such as their customers' personal information, which must be protected. This was the main concern of the cybersecurity team, as keeping their systems secure also means keeping their customers safe.

"Protecting that data and maintaining user security is a top priority for Woop, and cybersecurity plays a very important role", states Haithem Souala, Site Reliability Engineer at Woop.

As a young startup, they needed a tool that was powerful and cost-effective, so they were looking for an open source solution like Wazuh. "In addition to the great advantage of being an open source platform, Wazuh is also easy to deploy, and its multiple capabilities have allowed us to achieve our goal with security at Woop. We can say that Wazuh has met our expectations so far", explains Haithem Souala.

The Woop team required a tool that allowed them to monitor, receive alerts of vulnerabilities, incidents, attacks, or breaches, and at the same time, comply with GDPR regulations. Furthermore, being a small team, they also needed ease of use to operate Wazuh so they could keep their customers safe without making great technical and human resources efforts.







Haithem Souala
Site Reliability Engineer
Woop

"In addition to the great advantage of being an open source platform, Wazuh is also easy to deploy, and its multiple capabilities have allowed us to achieve our goal with security at Woop. Wazuh is a unique tool and it's perfect for startups like Woop that are looking for top security without investing a large amount of money."

Key benefits

- ✓ Wide range of capabilities
- ✓ Integration with Slack
- ✓ Google Cloud Platform monitoring
- ✓ Cost-effective

Top Wazuh capabilities used by Woop

-  File Integrity Monitoring
-  Regulatory Compliance
-  Vulnerability Detection
-  Incident Response

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Solutions

By implementing Wazuh, the Woop team has successfully kept track of all breaches, attacks, and threats that might have arisen. “We use the Wazuh integration with Slack, so every time there is an alert, we are alerted through Slack. We review the alert to assess its severity and can take action quickly when necessary”, Haithem Souala says.

Wazuh has saved his team time, effort and money, and has helped them respond to threats in near real time and achieve their goal of keeping security always on point.

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We chose Wazuh because it was an open source, all-in-one platform that offered a wide range of capabilities, which is something we didn't find in any other platform. Wazuh is a unique tool and it's perfect for startups like Woop that are looking for top security without investing a large amount of money.

Haithem Souala,
Site Reliability Engineer at Woop

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About Wazuh

Wazuh is a free, open source and enterprise-ready security monitoring solution for threat detection, integrity monitoring, incident response, and compliance.

Wazuh protects workloads across on-premise, virtualized, containerized, and cloud-based environments. Used by thousands of organizations around the world, from small businesses to large enterprises, the Wazuh solution is used to collect, aggregate, index, and analyze security data, helping organizations detect intrusions, threats, and behavioral anomalies.

Wazuh consists of an endpoint security agent, deployed to monitored systems, and an intelligent management server, which provides the threat intelligence and performs the data analysis.

As cyber threats are becoming more sophisticated, real-time monitoring and security analysis are needed for fast threat detection and remediation. Our lightweight agent provides the necessary monitoring and response capabilities, while our server component provides the security intelligence and performs data analysis.



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